

STAFF ROLES - PEER COUNSELORS: PRACTICE SETTINGS

LEVEL 2 HANDOUT: TEXTING FUN

Read through each of the following counseling situations. Decide if this is a situation where a phone call is needed, or if a text message will be appropriate. If a text is sufficient, write a sample text message you could send.

1	Your WIC agency is planning to hold a reception to honor breastfeeding mothers in the community.	
2	You have not heard from Molly in over a month, despite the phone voicemail message you left. She is near the end of her pregnancy.	
3	Jade, a mother of a 5-day-old infant, sends you the following text: "Is it normal for babies to cry all the time?"	